



# Ancaster

*Church of England Primary School*

## **Parent/Carer and Visitor Code of Conduct**

At Ancaster Church of England Primary School we are very fortunate to have supportive and friendly parents. Our parents recognise that educating children is a process that involves partnership between home and school and understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons we welcome and encourage parents/carers to participate fully in the life of our school.

The purpose of this policy is to provide a reminder to all parents and visitors to our school about expected conduct so that we can work together to ensure a safe and positive school environment for our children and staff.

We expect parents and children to show respect and concern for others by:-

- ✓ Supporting the respectful ethos of our school by setting a good example in their own speech and behaviour towards all members of the school community
- ✓ Working with teachers/school staff for the benefit of children. This includes approaching the school to resolve any issues of concern without prejudice and to discuss and clarify specific events in order bring about a positive solution
- ✓ Reinforcing the school's policy on behaviour
- ✓ Respecting the learning environment appropriately (both in school and off site)
- ✓ Parking with consideration and respect for others when delivering and collecting children from school

In order to support a peaceful and safe school environment, the school does not tolerate:-

- **Disruptive behaviour** which interferes with the operation of a classroom, an office area or any other part of the school grounds;
- **Using loud and/or offensive language or displaying temper**
- **Threatening harm or the use of physical aggression towards another adult or child.**
  - This includes approaching someone else's child in order to discuss an issue or chastise them and physical punishment against your child on school premises (some actions may constitute an assault with legal consequences)

- **Damaging or destroying school property.**
- **Abusive, threatening, malicious or inflammatory comments made via e mails, phone, letter or any form of social media networks/messaging sites such as Twitter, Facebook, Facebook Messenger, Whatsapp, Snapchat etc (this list is not exhaustive).** Parents should be aware that the use of defamatory comments regarding the character of individual school staff can be deemed as libellous/slander. Once these comments have been made and shared with the school, we then have the evidence to pursue this with our legal department and the police. Please understand that no member of school staff would ever post any negative or defamatory comments on social media sites regarding the school, its pupils or parents. Please show the same courtesy to each member of staff when using social media. Should we feel that parents/carers are not following this expectation, we will contact individual parents and inform them of what may happen next if they do not delete the comments and re-establish our position. Should you have an issue, rather than make unnecessary comments online, please see a member of staff in the first instance or follow the relevant school policy to ensure that your concerns are resolved.
- **Smoking and consumption of alcohol or other drugs or accessing the school site whilst intoxicated.**
- **Approaching school staff regarding school based issues outside of school hours/working hours** when the staff member is not at work. For example, a member of staff walking through the village outside of their working hours (please respect that all school staff have a right to not be at work when outside of school working hours).

The above behaviours on school premises will be reported to the appropriate authorities and Governors may prohibit an offending adult from entering the school grounds to safeguard our school community.

We trust that parents, carers and visitors will fully support this Code of conduct.